



CITY OF TOLEDO
CARLETON S. FINKBEINER
MAYOR

September 15, 2000

Mr. John F. Damico
President
Environmental Rate Consultants, Inc.
2113 Greenbriar Place
Union, Kentucky 41091

RE: STORM WATER UTILITY PROGRAM IMPLEMENTATION

To Whom This May Concern:

It is with great pleasure that I am writing to describe the successful completion of a most important and sometimes controversial project. Environmental Rate Consultants, Inc. (ERC), and Fuller, Mossbarger, Scott and May Engineers, Inc, (FMSM) and a team of experts were hired to create and implement a Storm Water Utility program for the City of Toledo.

The ERC TEAM guided the City through every aspect of developing and implementing a comprehensive Storm Water program including: a strategic plan to guide the process; developing key polices and procedures crafted specific to our needs; creating a storm water advisory committee that included many business interests; facilitating and building consensus through a very extensive and vital public involvement campaign; a financing plan and strategy that was endorsed by the Chamber of Commerce and the business community; a billing system and master account file development; and a credits program that was again endorsed by the business community.

The Storm Water Utility program development for the City of Toledo took about two years to complete. This difficult, controversial and very time-consuming task of developing policy and then, facilitating and achieving public input and consensus could not have completed had it not been for the commitment from the ERC TEAM. They were outstanding in all aspects of this important project.

I will be more than happy to provide references with greater detail upon request regarding the ERC TEAM's highly professional staff of Storm Water experts. I am looking forward to working with the ERC TEAM again in the near future.

Yours from Toledo,
A Millennium Community,

Robert R. Williams, P.E.
Assistant Chief Operating Officer
City of Toledo
(419) 245-1089

RRW/vgo

Team Toledo

ONE GOVERNMENT CENTER SUITE 2200 TOLEDO OHIO 43604 U.S.A. PHONE 419 / 245-1001 FAX 419 / 245-1370
e-mail: mayor.toledo@ci.toledo.oh.us web site: www.ci.toledo.oh.us

printed on recycled paper

