

CITY OF LANCASTER
DEPARTMENT OF ENGINEERING
STORMWATER MANAGEMENT
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January 13, 2004

To Whom it May Concern:

In the year 2000, the City of Lancaster began investigation and later development of a stormwater utility system. Environmental Rate Consultants, Inc., teamed with Malcolm Pirnie, Inc. as consultants on the project. Starting with a general idea of generating funding, we have worked to establish public consensus and support along with all the technical needs to start a utility that is coordinated among six different departments of the City. With the team's assistance, we have implemented a utility that will generate approximately \$1.8 million dollars a year for stormwater management in the City.

Environmental Rate Consultants, Inc. brought a wealth of knowledge to the project based on their experience with other communities. But they recognized that all communities are different and have different needs. They worked closely with City staff and listened to our ideas and concerns. They have also been just a phone call or e-mail away to answer questions or resolve problems.

Over the course of the three years, Environmental Rate Consultants, Inc. has earned the respect of City Council and the City administration. But more importantly, they have the respect of the City staff. We have been very satisfied with the performance of the project team and would recommend them to any community. We look forward to working with Environmental Rate Consultants, Inc. in the future.

If you have any questions about our program, please feel free to call me at (740) 681-5070

Sincerely

Denise L. Crews P.E.

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Stormwater Coordinator