



March 9, 2004

Environmental Rate Consultants, Inc.
Attention Al C. Damico, Manager
6352 Killerney Court
Mason, Ohio 45040

Re: Letter of Recommendation
Storm Water Billing Services

Dear Al:

Over the past several months I have had the opportunity to observe the team of Environmental Rate Consultants (ERC) / Fuller Mossbarger Scott & May (FMSM) spearhead a complex project within a condensed timeframe. This team established billing policies for the Butler County Storm Water District, produced a billing file, and created a customer database to track telephone calls. Productive meetings with the Technical and Advisory Committees resulted in consensus agreements which allowed the flow of the project to continue. In short, the team's hard work and comprehensive understanding of the existing procedures produced a billing file that met the requirements of the existing billing system.

On behalf of the County Storm Water Engineer (for the purpose the NPDES Phase II), I would like to thank ERC / FMSM on the successful completion and implementation of the Storm Water District's billing file. The team is to be commended for their hard work and dedication to the project.

Sincerely,

A handwritten signature in blue ink, appearing to read "Eric J. Pottenger", is written over a horizontal line.

Eric J. Pottenger
Storm Water Manager

cc: file